



## **PRESS RELEASE**

### **Altivon Named an Interactive Intelligence 2011 Platinum Elite Partner**

*Interactive Intelligence recognizes Altivon for meeting highest technical and customer service standards for deploying all-in-one contact center solutions*

March 1, 2011 Phoenix, AZ—[Altivon](#) today announced that it has been named an [Interactive Intelligence](#) 2011 Platinum Elite Partner, the highest partner status granted to resellers that meet the most stringent product certification, software sales, renewal and customer satisfaction requirements. Interactive Intelligence is a global provider of unified business communications solutions for contact center automation, enterprise IP telephony, and business process automation. Altivon provides [contact center solutions](#) and [enterprise communications solutions](#) throughout North America.

“Altivon has consistently demonstrated its commitment to long-term customer satisfaction and the best return on customer investment,” said Paul Weber, Interactive Intelligence vice president of North America sales. “Its Platinum Elite partner status holds Altivon to the highest standard for product knowledge, thus ensuring its customers receive the best contact center solution for their unique business.”

Altivon is expert at implementing [Interactive Intelligence](#) solutions, integrating with existing technology and customizing for specific customer need. The Altivon Services team is divided into functional disciplines, including Solution Architecture, Engagement and Design, Delivery and Project Management, Engineering and Development, and Customer Care and Optimization. Each of these disciplines is headed by a senior manager or director.

“We are committed to helping our customers improve their businesses through effective technology implementation, support and ongoing evolution,” said Bruce Andersen, Altivon President and CEO. “This new Platinum Elite status is a great recognition from Interactive Intelligence that we have the contact center experience and technology expertise to deliver solutions that truly meet customer needs.”

#### **About Altivon**

Focused on enabling, enhancing and elevating the experience of an organization’s employees, partners and customers, Altivon handles all aspects of solution design, deployment, support and on-going improvement. The solution set includes multi-media Customer Interaction Management (CIM), Interaction Process Automation (IPA), Enterprise IP Telephony, Unified Messaging, and Networking. Founded in 1989, Altivon is headquartered in Phoenix, Arizona and has offices across the US and Canada.

#### **Contact**

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