



PRESS RELEASE

Altivon Increases Focus on Northeast US Contact Centers Participating in MTUG and NECCF shows in New England

Phoenix, AZ – May 26, 2011—Altivon (www.altivon.com) announces its participation in two major contact center events in New England. The [Maine Telecommunications User Group \(MTUG\)](#) will be held in Portland, Maine on June 2. The [New England Contact Center Forum \(NECCF\)](#) will be held in Foxborough, Massachusetts on June 7. These events provide contact center managers and agents with networking and educational opportunities. Altivon provides [contact center solutions](#) and services throughout North America.

“These two meetings are well attended and offer a great opportunity for contact center staff to learn from each other and solution providers,” said Bruce Andersen, President of Altivon. “We will showcase the technology available to address such issues as virtualization, remote agent management, self-service, automated notification, social media monitoring and more.”

MTUG will feature workshops in four tracks – Applications, Cloud Computing, Infrastructure and Security, plus an individual session on Data Centers. The exhibition area will be open from 7:30 a.m. until 4 p.m. Visitors to [Altivon Booth #42](#) can learn about [contact center solutions](#) and enter to win a pair of Boston Red Sox tickets.

NECCF will feature four workshops, a keynote address and exhibition throughout the day. Visitors to [Altivon booth #18](#) can learn about [contact center solutions](#) and enter to win an iPad2.

To reserve a time for a demo, email nick.vanpeursesem@altivon.com or call 602-797-1210.

About Altivon

Altivon delivers high value, high impact unified communications solutions to Contact Centers and the Enterprise. Focused on elevating the experience of an organization’s employees, partners and customers, Altivon handles all aspects of solution design, deployment, support and on-going improvement. The solution set includes multi-media [Customer Interaction Management \(CIM\)](#), [Interaction Process Automation \(IPA\)](#), and [Enterprise IP Telephony](#). Founded in 1989, Altivon is headquartered in Phoenix with offices across the US and Canada.

Contact

Nick VanPeursesem, Altivon, 602-797-1210, nick.vanpeursesem@altivon.com.